



Further to your information request FOI/EIR 25/26-018, please find your question and our response below.

Request:

Under the Freedom of Information Act 2000, I kindly request information.

- a. What Cemetery/Crematorium Management solution does your council currently use?
- b. When is the contract end date for the Cemetery/Crematorium Management solution?
- c. When was the Cemetery/Crematorium Management solution contract last re-tendered?
- d. Could you please provide the contract value for the Cemetery/Crematorium Management solution?
- e. Is there an intent to release a tender for Cemetery/Crematorium Management solutions in the foreseeable future? If so, please kindly provide an estimated timeline or relevant details.
- f. If your Cemetery/Crematorium Management system hosted or on premise?
- g. Does your Council have a Digital Strategy around the use of AI for other service areas?

Response:

East Cambridgeshire District Council does not currently have a crematorium. However, dependent on approval from Full Council on the 22nd of May 2025, we have plans to build a new bereavement centre in the district.

- a. n/a
- b. n/a
- c. n/a
- d. n/a
- e. It is estimated that a tender process will be carried before the end of 2025 or early 2026 to allow installation and training to occur before the opening of the proposed new bereavement centre.
- f. n/a
- g. No

This concludes your request FOI/EIR 25/26-018.

If information has been refused, please treat this as a Refusal Notice for the purposes of the Act.

If you disagree with our decision or are otherwise unhappy with how we have dealt with your request in the first instance you may approach foi@eastcambs.gov.uk and request a review. A request for review must be made in no more than 40 working days from the date of this email.

Should you remain dissatisfied with the outcome you have a right under s50 of the Freedom of Information Act to appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.