

**Title: Service Delivery Plans 2024/25 – Six Month Performance Update**

Committee: Finance & Assets Committee

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**1.0 Issue**

1.1. To receive an update on the Service Delivery Plans 2024/25.

**2.0 Recommendations**

2.1. Members are requested to note this update report.

**3.0 Background/Options**

3.1. The Service Delivery Plans for 2024/25 were approved by Finance & Assets Committee on 28 March 2024 (agenda item 7) for the following services:

- Democratic Services
- Economic Development
- Financial Services
- Human Resources
- Information and Communication Technology
- Infrastructure and Strategic Housing
- Legal Services
- Open Spaces and Facilities
- Reographics
- Strategic Planning

**4.0 Arguments/Conclusions**

4.1. An update is provided against performance targets for each service area reporting to the Finance and Assets Committee. Where a service is performing above or below target, a narrative has been provided.

**5.0 Additional Implications Assessment**

5.1 In the table below, please put Yes or No in each box:

<b>Financial Implications</b>	<b>Legal Implications</b>	<b>Human Resources (HR) Implications</b>
No	No	No

<b>Equality Impact Assessment (EIA)</b>	<b>Carbon Impact Assessment (CIA)</b>	<b>Data Protection Impact Assessment (DPIA)</b>
<b>No</b>	<b>No</b>	<b>No</b>

## **6.0 Appendices**

- Appendix A: Democratic Services half year report 2024 to 2025
- Appendix B: Economic Development Service half year report 2024 to 2025
- Appendix C: Financial Services half year report 2024 to 2025
- Appendix D: Human Resources half year report 2024 to 2025
- Appendix E: Information and Communication Technology
- Appendix F: Infrastructure and Strategic Housing half year report 2024 to 2025
- Appendix G: Legal Services half year report 2024 to 2025
- Appendix H: Open Spaces and Facilities half year report 2024 to 2025
- Appendix I: Reprographics Service half year report 2024 to 2025
- Appendix J: Strategic Planning half year report 2024 to 2025

## **7.0 Background documents**

Service Delivery Plans 2024/25